

Appendix B. Proposed Award Criteria

1. Suitability Questionnaire

Pass/fail

1.1 There will be an additional Service specific criteria included within the mandatory suitability questionnaire:

The following requirements are service specific for this procurement:

- Current CQC registration

Pass/fail

2. Evaluation Criteria

Criteria	Weighting
1) Outline your experience of delivering these types of services and how that will translate into the delivery of an effective service within Rutland, demonstrating your understanding of Rutland's communities and its health and social care issues.	10%
2) Outline your planned delivery model for the service, including: <ul style="list-style-type: none">• Staffing• Capacity• Organisational structure inc governance arrangements• Visibility within the county• Implementation by 1st April	12%
3) How will you meet local needs of those across the county, ensuring there is sufficient cover of support across Rutland	9%
4) Explain how you would ensure you will meet the outcomes set out in the service specification. You should include what you will measure to demonstrate this, and how.	9%
5) How will you ensure that your staff have appropriate levels of knowledge, understanding and experience of services and policy to deliver effective services? What action will you take to ensure that staff are trained and upskilled as the health and care landscape develops?	9%
6) Provide evidence of your compliance against national quality and clinical guidelines.	7%
7) Provide evidence of how you gather and use service user and carer feedback – including complaints and Serious Incidents – and use these to influence service development and practice.	8%

8) Detail your organisation's policies in place regarding safeguarding and avoidance of abuse, including investigation of allegations of abuse.	8%
9) Provide examples of service development and innovation you have undertaken to ensure services meet service users' needs, and continuously develop in line with those needs.	5%
10) Detail the social value your service will deliver across at least two of the three areas of: <ul style="list-style-type: none"> - supporting the local economy; - reducing demand for public services; and - looking after the local environment. This should be additional value above and beyond the specified service and at no additional cost.	3%

Price Criteria

Bidders will be expected to agree to deliver at the fee rate stated in the tender.

The quality: price ratio will be 80:20; with 20% of the overall weighting awarded for price.